Objective	Initiative	Tasks to be reflected in the action plans	Sources of Initiative	Time Frame	
OB08: Expand digital technologies & resources: Accessibility & inclusiveness	OB08. IN01: Enhance the utilization and accessibility of technology in teaching and learning by both faculty and students.	- Improve faculty and students experience in accessibility of data between LMS and CMS (i.e. Moodle and Campus), through enhancing the integration between both systems.	Strategic Plan	10/23	02/24
	OB08. IN02: Provide advanced training for using digital technologies in teaching-learning, research and campus operation.	- Deliver a training workshop relevant to Digital Transformation Projects by DTC in collaboration with Staff Development Unit. - Create IT event for the technologies in teaching, learning and campus operations.	Strategic Plan	02/24	03/24
	OB08. IN03: Ensure consistent implementation of teaching and learning technologies within digitization approach and practice.	- Develop a mobile application for students to improve their experience with teaching and learning by providing digital services and enhanced features.	Strategic Plan	10/23	12/23
OB18: Enhance business continuity: Risk management and sustainability	OB18. IN01: Review the business continuity framework.	- Submit benchmark, review, and findings to Business Continuity Committee. - Finding areas relevant to sustainable IT and technology resources.	Strategic Plan IT Risk Assessment	02/24	09/24

		- Put the areas found in discussion and roadmap for implementation (i.e. Build in-house CMS). - Work together with committee members to update the business continuity framework.			
OB22: Improve effectiveness of university services: Innovations and digitization	OB22. IN01: Enhance provision of specialist labs and subscription of software for research work and experiments.	- Work with Academic Affairs and deans for the requirements to establish a research lab and relevant software/subscriptions.	Strategic Plan	01/24	07/24
	OB22. IN02: Activate Innovative & Technological Learning Unit to embed innovation in teaching and learning.	- Work with President and Academic Affairs to benchmark and establish a metaverse lab, platform and devices. - Implement AI features in CMS to automate and predict.	Strategic Plan	09/23	03/24
	OB22. IN03: Implement automation in university management and campus operations.	To work with IT Department to automate the following operations: 1. Implement Microsoft Intune to push apps/software automatically to all computers. 2. Develop a utility application to automate the exams seat arrangements of students randomly. 3. Develop a utility to automate Students Election Process.	Strategic Plan	09/23	12/23

		4. Implement Bulk email marketing campaigns tool. 5. Implement an application for exams post moderation.			
OB23: Promote sustainable resources: Green campus	OB23. IN02: Enhance initiatives towards digitization, smart campus, environment friendly technology and infrastructure	- Transform university technology infrastructure to Microsoft Azure Cloud. - To digitize all university operations as part of Campus Management System, Office 365 apps and other software.	Strategic Plan	09/23 02/24	12/23 07/24
OB28: Build open minded and engaged digital community of stakeholders: inside and outside the university	OB28. IN03: Share documents and update information with stakeholders in digital platform	- Update IT Policy to ensure stakeholders update all relevant documents on SharePoint. - Create reminders/insights to validate uploaded/missing documents for each college/unit.	Strategic Plan	03/24	07/24
OB33: Foster campus development: Expansion and renovation	OB33. IN01: Implement campus development initiatives consistently	- Create the following new digital spaces: 1. Computer Lab on the 1st Floor. 2. Digital Hub for innovation.	Strategic Plan	01/24	07/24
OB34: Transform student experiences: Digital	OB34. IN03: Monitor the student life cycle in digital platform	- Define the project objectives and scope that clearly outline the purpose of the student portfolio module and	Strategic Plan IT Risk Assessment	12/23	05/24

| **and real world learning** | | specify the features required of developed as a separate plugin.

- Create wireframes and prototypes to visualize the user interface and user experience of the portfolio module.

- Work with Academic Affairs and Deans to provide more software for each academic program. | | | |